

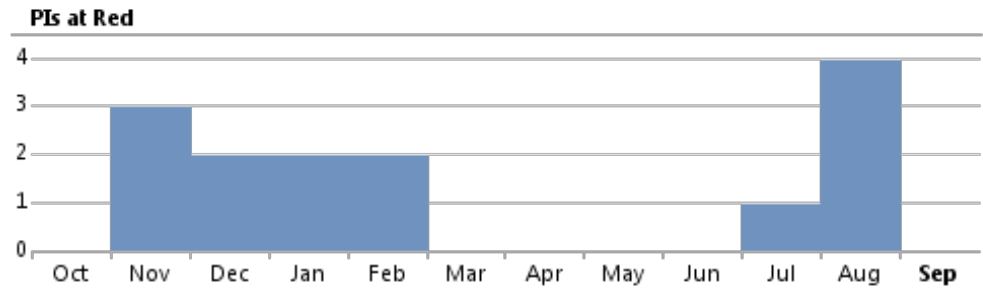
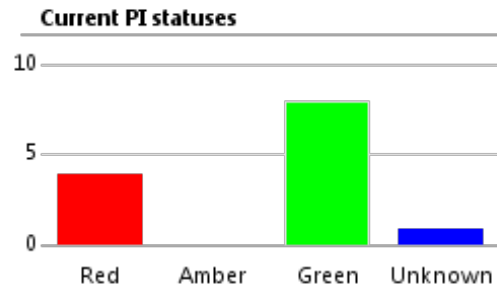
Essential Reference Paper B - Executive

4 PIs at Red

0 PIs at Amber

8 PIs at Green

13 Total number of PIs



Best Performing (PIs)	Value	Target	Gauge
EHPI 6.9 Turnaround of NTO Representations. (MINI...	9 days	21 days	
EHPI 12c Total number of sickness absence days per ...	0.24 da...	0.54 da...	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	9 days	14 days	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	52.3%	41.5%	
EHPI 2.2 Waste: missed collections per 100,000 collec...	29.63	46.00	
EHPI 157c Processing of planning applications: Othe...	98.00%	90.00%	
EHPI 10.2 Council tax collection, % of current year lia...	47.2%	47.5%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	97.84%	98.50%	
EHPI 181 Time taken to process Housing Benefit new...	11.1 da...	10 days	
EHPI 157a Processing of planning applications: Majo...	50.00%	60.00%	
EHPI 157b Processing of planning applications: Min...	63.00%	80.00%	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	2.54 da...	2.00 da...	
EHPI 192 Percentage of household waste sent for re...			

Deteriorating (PIs)	Value	Target	History
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	2.54 da...	2.00 da...	
EHPI 181 Time taken to process Housing Benefit new...	11.1 da...	10 days	
EHPI 157b Processing of planning applications: Min...	63.00%	80.00%	
EHPI 6.9 Turnaround of NTO Representations. (MINI...	9 days	21 days	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	9 days	14 days	
EHPI 12c Total number of sickness absence days per ...	0.24 da...	0.54 da...	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	97.84%	98.50%	